Key Information Document (KID)

Purpose **Purpose**

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

Product

Product name	USD 18% per annum Phoenix Autocallable EDT linked to the worst of
	GILD US, AMD US, SPG US and VIPS US due 04.12.2023 Informed
Name of PRIIP manufacturer Brokercreditservice Structured Products Plc	
Detail of how to get in contact with PRIIP manufacturer	By e-mail at info@bcs-sp.com; by telephone at: +357 257 74044; or by post at: Agia Zoni Street, 12, AGIA ZONI CENTER, flat/office 103, 3027 Limassol, Cyprus
Competent authority	Cyprus Securities and Exchange Commission (CySEC)
Website	http://bcs-sp.com/
Date of KID	04.12.2020

You are about to purchase a product that is not simple and may be difficult to understand.

What is the Product?

Туре

Cyprus law governed over-the-counter (OTC) equity derivative transaction linked to the worst performing share among those set out below with 'autocall' and 'memory coupon' features. Forms of contract documentation governing this type of transactions can be found at: http://bcs-sp.com/otc/. You may invest not less than USD40000 in the product.

Under the applicable laws and regulations of the Republic of Cyprus it may be required for you to enter into OTC derivative transactions with Brokercreditservice Structured Products Plc through a duly authorized and regulated investment firm BrokerCreditService (Cyprus) Ltd acting as agent for and on your behalf (**intermediary**). Brokercreditservice Structured Products Plc does not guarantee that any intermediary will agree to act for and on your behalf in entering into any such transactions.

Objective

The product is designed to provide a return in the form of (1) conditional coupon payments and (2) a cash payment or delivery of the **worst performing share** (as defined below) on termination of the product. The timing and amount of these payments will depend on the performance of the underlying shares. The product has a fixed term and will terminate on the **maturity date** (as defined below), unless terminated early. If, at maturity, the worst performing share's **current price** (as defined below) has fallen *below* 70% of its **initial price** (as defined below), you will receive the worst performing share in its **delivery volume** (as defined below) and, consequently, *LOSE UP TO YOUR ENTIRE INVESTMENT*.

Coupon. If on any **event determination date** (as defined below) the worst performing share's current price *is at or above* 70% of its initial price you will, within two (2) business days following that event determination date, receive a **coupon** equal to 18% per annum on the amount of your investment calculated for the period starting from the immediately preceding event determination date or, in respect of the first coupon, **valuation date** (as defined below) plus any unpaid coupon(s) for the previous period(s).

Early termination following an autocall. The product will terminate prior to the maturity date if, on any event determination date, the current price of each underlying share *is at or above* 100% of its initial price. In such case, you will, within two (2) business days following that event determination date, receive, in addition to any final coupon, a cash payment equal to the amount of your investment. No further payments will be made on any date after such event determination date.

Termination on the maturity date. If the product has not terminated early, on the maturity date, you will receive:

- (1) if the worst performing share's current price *is at or above* 70% of its initial price, a cash payment equal to the amount of your investment; or
- (2) if the final reference level of the worst performing share is *below* 70% of its initial price, the worst performing share in its delivery volume.

Potential adjustment events. If during the lifetime of the product a split, consolidation or any other event having a diluting or concentrative effect on the theoretical value of the relevant underlying share occurs the terms of the product may be correspondingly adjusted and you will be duly notified of such adjustment.

Extraordinary events. If during the term of the product any extraordinary event (such as nationalization, insolvency or delisting) occurs in respect of an issuer of any underlying share, such share's current price in respect of any date for the purposes of the product shall be decreased by 30%. Consequently, due to an extraordinary event you may *LOSE UP TO YOUR ENTIRE INVESTMENT*.

Underlying shares

ΙΓ	Ticker	lssuer	ISIN	Currency
	Herei	155001	10111	currency

GILD US								
	Gilead Scie	ences Inc	US375558103	6 USE)			
AMD US	Advanced Micr	o Devices Inc	US007903107)			
SPG US	Simon Proper		US828806109					
VIPS US	Vipshop Ho		US92763W103	36 USE)			
Definitions	i		1					
Current price		early termination	on date	-		ermination date, maturity ivided by 100% of such sl		
Delivery vol	ime:	initial price	ich share - the ai	nount of yo	ur investment d		hare s	
Event determination dates: Quarterly following the valuation date								
Initial price:			The closing price of an underlying share as of the valuation date					
Maturity da		04.12.2023 04.12.2020						
Valuation da	ite:							
Worst perfo	rming share:	For a given date, the underlying share with the worst performance between the initial price and the current price						
	s intended to be o				criteria below:			
		-	•	-	under the produ	uct and the underlying sha	ares' mar	
3. they can a	fford to have the	ir invested capita	al locked in for th	ne full term o	of the product;			
4. they can a	fford to lose part	or all of the capi	tal invested in th	ne product;				
5. they can u	nderstand the es	sence of extraor	dinary events, ai	nd comprehe	end the negativ	e effect that such events of	can have	
he product's	financial result.							
What are the Risk indicate	ne risks and w or	hat could I get	t in return?					
1	2	3	4	5	6	7		
←──						\longrightarrow		
			A					
Lower ri	sk				Hi	gher risk		
The summary the product w	risk indicator is a vill lose money be	cause of moveme	el of risk of this p ents on the marl	ket or becau	pared to other se we are not al	products. It shows how lik ble to pay you. We have cl	assified t	
The summary the product w product as 6 o	risk indicator is a vill lose money be out of 7, which is	cause of moveme an over aggress	el of risk of this p ents on the marl ive risk class an	ket or becau d rates the p	pared to other se we are not al potential losses	products. It shows how lik	assified t ce at a h	
The summary the product w product as 6 d evel. This pro	risk indicator is a vill lose money be out of 7, which is	cause of moveme an over aggress	el of risk of this p ents on the marl ive risk class an	ket or becau d rates the p	pared to other se we are not al potential losses	products. It shows how lik ble to pay you. We have cl from product performan	assified t ce at a h	
The summary the product w product as 6 o evel. This pro nvestment .	risk indicator is a vill lose money be out of 7, which is	cause of moveme an over aggress nclude any prote	el of risk of this p ents on the marl vive risk class an ection from futu	ket or becau d rates the p re market p	pared to other se we are not al potential losses performance so	products. It shows how lik ble to pay you. We have cl from product performan	assified t ce at a h	
The summary the product w product as 6 o evel. This pro investment. Tax regime in	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju	cause of moveme an over aggress nclude any prote urisdiction may af	el of risk of this p ents on the marl live risk class an ection from futu ffect the produc	ket or becau d rates the p re market p t's overall re	pared to other se we are not al potential losses erformance so turn.	products. It shows how lik ble to pay you. We have cl from product performan	assified t ce at a h all of y e	
The summary the product w product as 6 d evel. This pro investment. Tax regime in Be aware of c risk of sufferin	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If th ng a loss as a res	cause of moveme an over aggress include any prote urisdiction may af the currency of yo sult of the conve	el of risk of this p ents on the mark vive risk class an ection from futu ffect the produc ur account is dif	ket or becau d rates the p re market p t's overall re ferent to the	pared to other p se we are not al potential losses performance so turn. e currency of thi	products. It shows how lik ble to pay you. We have cl from product performan you could lose some or	assified t ce at a h all of y osed to	
The summary the product w product as 6 d evel. This pro investment. Tax regime in Be aware of c risk of sufferin	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If th	cause of moveme an over aggress include any prote urisdiction may af the currency of yo sult of the conve	el of risk of this p ents on the mark vive risk class an ection from futu ffect the produc ur account is dif	ket or becau d rates the p re market p t's overall re ferent to the	pared to other p se we are not al potential losses performance so turn. e currency of thi	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or s product, you will be exp	assified t ce at a h all of y osed to t	
The summary the product w product as 6 o evel. This pro investment. Tax regime in Be aware of c risk of sufferin considered in	risk indicator is a rill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If th ng a loss as a res the indicator sho	cause of moveme an over aggress include any protect inisdiction may after the currency of you sult of the conve own above.	el of risk of this p ents on the marl vive risk class an ection from futu ffect the produc ur account is dif ersion of the cur	ket or becau d rates the p re market p t's overall re ferent to the rency of the	pared to other p se we are not al potential losses performance so turn. e currency of thi e product into t	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or s product, you will be exp	assified t ce at a h all of y osed to t s risk is	
The summary the product w product as 6 o level. This pro i nvestment . Tax regime in Be aware of c risk of sufferin considered in	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If th ng a loss as a res the indicator sho nformation about	cause of moveme an over aggress include any protect inisdiction may after the currency of you sult of the conve own above.	el of risk of this p ents on the marl vive risk class an ection from futu ffect the produc ur account is dif ersion of the cur	ket or becau d rates the p re market p t's overall re ferent to the rency of the	pared to other p se we are not al potential losses performance so turn. e currency of thi e product into t	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi	assified t ce at a h all of yo osed to t s risk is r	
The summary the product w product as 6 o evel. This pro investment. Tax regime in Be aware of c risk of sufferin considered in For detailed in	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If th ng a loss as a res the indicator sho nformation about <u>e scenarios</u>	cause of moveme an over aggress include any protect inisdiction may after the currency of you sult of the conve own above.	el of risk of this p ents on the marl ive risk class an ection from futu ffect the produc ur account is dif ersion of the cur to the product p	ket or becau d rates the p re market p t's overall re ferent to the rency of the please refer t	pared to other p se we are not al potential losses performance so turn. e currency of this product into t to the manufact	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi curer's website: : http://bu	assified t ce at a h all of y osed to t s risk is	
The summary the product we product as 6 of evel. This pro- nvestment . Tax regime in Be aware of c risk of suffering considered in For detailed in Performance	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If th ng a loss as a res the indicator sho nformation about <u>e scenarios</u>	cause of moveme an over aggress include any protect inisdiction may after the currency of you sult of the conve own above.	el of risk of this p ents on the marl ive risk class an ection from futu ffect the produc ur account is dif ersion of the cur to the product p	ket or becau d rates the p re market p t's overall re ferent to the rency of the	pared to other p se we are not al potential losses performance so turn. e currency of thi e product into t	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi curer's website: : http://bu	assified t ce at a h all of yo osed to t s risk is i cs-sp.con	
The summary the product we product as 6 of evel. This pro- nvestment . Tax regime in Be aware of c risk of suffering considered in For detailed in Performance Investment Ut Scenarios	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If th ng a loss as a res the indicator sho nformation about <u>e scenarios</u> SD 10000	cause of moveme an over aggress include any protection inisdiction may affine currency of you sult of the conve- own above. all risks relating	el of risk of this p ents on the marl sive risk class an ection from futu ffect the produc ur account is dif ersion of the cur to the product p	ket or becau d rates the p re market p t's overall re ferent to the rency of the please refer t	pared to other p se we are not al potential losses performance so turn. e currency of this product into t to the manufact	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi curer's website: : http://bu	assified t ce at a h all of yo osed to t s risk is i cs-sp.con	
The summary the product we product as 6 of evel. This pro- nvestment . Tax regime in Be aware of c risk of suffering considered in For detailed in <u>Performance</u> Investment U	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If th ng a loss as a res the indicator sho nformation about <u>e scenarios</u> SD 10000	cause of moveme an over aggress include any protect inisdiction may after the currency of you sult of the conve own above.	el of risk of this p ents on the marl sive risk class an ection from futu ffect the produc ur account is dif ersion of the cur to the product p	ket or becau d rates the p re market p t's overall re ferent to the rency of the please refer t	pared to other p se we are not al potential losses performance so turn. e currency of this product into t to the manufact	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi curer's website: : http://bu	assified t ce at a h all of y osed to t s risk is cs-sp.con	
The summary the product we product as 6 of evel. This pro- nvestment . Tax regime in Be aware of c risk of suffering considered in For detailed in Performance Investment Ut Scenarios	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If th ng a loss as a res the indicator sho nformation about <u>e scenarios</u> SD 10000 rio What you	cause of moveme an over aggress include any protection inisdiction may affine currency of you sult of the conve own above. all risks relating	el of risk of this p ents on the marl sive risk class an ection from futu ffect the product ur account is dif ersion of the cur to the product p 1 fter costs: U	ket or becau d rates the p re market p t's overall re ferent to the rency of the olease refer t 2 months	pared to other pared to other pared to other pare are not al potential losses performance so turn. e currency of this product into the manufact 24 months USD 1,427	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi curer's website: : http://bu Maturity, 3 years, (Recommended holdin USD 335	assified to ce at a h all of y osed to s risk is cs-sp.cor	
The summary the product we broduct as 6 of evel. This pro- nvestment . Tax regime in Be aware of c risk of suffering considered in For detailed in Performance Investment Ut Scenarios Stress scena	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If th ng a loss as a res the indicator sho nformation about <u>e scenarios</u> SD 10000 rio What you Average re	cause of moveme an over aggress include any protection inisdiction may affine currency of you sult of the conver- swin above. all risks relating might get back a eturn each year:	el of risk of this p ents on the marl sive risk class an ection from futu ffect the produc ur account is dif ersion of the cur to the product p 1 fter costs: u -9	ket or becau d rates the p re market p t's overall re ferent to the rency of the olease refer t 2 months SD 855 11.45%	pared to other pared to other pared to other pare are not all obtential losses performance so turn. e currency of this product into the manufact 24 months USD 1,427 -62.22%	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi curer's website: : http://bu Maturity, 3 years, (Recommended holdin USD 335 -67.78%	assified to ce at a h all of y osed to s risk is cs-sp.cor	
The summary the product we product as 6 of evel. This pro- nvestment . Tax regime in Be aware of c risk of suffering considered in For detailed in Performance Investment US Scenarios Stress scena	risk indicator is a vill lose money be out of 7, which is oduct does not in your residence ju urrency risk: If th ng a loss as a res the indicator sho nformation about <u>e scenarios</u> SD 10000 rio What you Average re e What you	cause of moveme an over aggress include any protect inisdiction may affine currency of you sult of the conve- own above. all risks relating might get back a eturn each year: might get back a	el of risk of this p ents on the marl sive risk class an ection from futu ffect the produc ur account is dif ersion of the cur to the product p to the product p fter costs: u fter costs: u	ket or becau d rates the p re market p t's overall re ferent to the rency of the olease refer t 2 months SD 855 11.45% SD 7,515	pared to other pared to other pared to other pare not al potential losses performance so turn. e currency of this product into the manufact 24 months USD 1,427 -62.22% USD 5,057	oroducts. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi curer's website: : http://bu Maturity, 3 years, (Recommended holdin USD 335 -67.78% USD 3,014	assified to ce at a h all of y osed to s risk is cs-sp.cor	
The summary the product we product as 6 of evel. This pro- nvestment . Fax regime in Be aware of c risk of suffering considered in For detailed in Performance Investment US Scenarios Stress scena Unfavourabl scenario	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If the ng a loss as a res the indicator sho nformation about <u>e scenarios</u> SD 10000 rio What you Average res e What you	cause of moveme an over aggress include any protection inisdiction may affine currency of you sult of the conver- ion above. all risks relating might get back a eturn each year: might get back a eturn each year:	el of risk of this p ents on the marl sive risk class an ection from futu ffect the product ur account is dif ersion of the cur to the product p fter costs: u fter costs: u -2	ket or becau d rates the p re market p t's overall re ferent to the rency of the olease refer t 2 months SD 855 11.45%	pared to other pared to other pared to other pare are not all obtential losses performance so turn. e currency of this product into the manufact 24 months USD 1,427 -62.22%	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi curer's website: : http://bu Maturity, 3 years, (Recommended holdin USD 335 -67.78%	assified ce at a h all of y oosed to s risk is cs-sp.cor	
The summary the product we product as 6 of evel. This pro- investment . Tax regime in Be aware of c risk of suffering considered in For detailed in Performance Investment US Scenarios Stress scena Unfavourable scenario Moderate	risk indicator is a vill lose money be out of 7, which is oduct does not ir your residence ju urrency risk: If the ng a loss as a res the indicator sho nformation about <u>e scenarios</u> SD 10000 rio What you Average res e What you	cause of moveme an over aggress include any protect inisdiction may affine currency of you sult of the conve- own above. all risks relating might get back a eturn each year: might get back a	el of risk of this p ents on the marl sive risk class an ection from futu ffect the produc ur account is dif ersion of the cur to the product p to the product p fter costs: u fter costs: u -2	ket or becau d rates the p re market p t's overall re ferent to the rency of the olease refer t 2 months SD 855 11.45% SD 7,515	pared to other pared to other pared to other pare not al potential losses performance so turn. e currency of this product into the manufact 24 months USD 1,427 -62.22% USD 5,057	oroducts. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi curer's website: : http://bu Maturity, 3 years, (Recommended holdin USD 335 -67.78% USD 3,014	assified to ce at a h all of y osed to s risk is cs-sp.cor	
The summary the product we product as 6 of evel. This pro- nvestment . Tax regime in Be aware of c risk of suffering considered in For detailed in Performance Investment Ut Scenarios Stress scena Unfavourabl scenario	risk indicator is a vill lose money be out of 7, which is oduct does not in your residence ju urrency risk: If th ng a loss as a res the indicator sho nformation about <u>e scenarios</u> SD 10000 rio What you Average re What you What you	cause of moveme an over aggress include any protect inisdiction may affine currency of you sult of the conve- own above. all risks relating might get back a eturn each year: might get back a eturn each year: might get back a	el of risk of this p ents on the mark sive risk class an ection from futu ffect the produc ur account is dif ersion of the cur to the product p fter costs: u fter costs: u fter costs: u fter costs: u	ket or because d rates the p re market p t's overall re ferent to the rency of the olease refer t 2 months SD 855 11.45% SD 7,515 14.85%	pared to other pared to other pared to other pare are not all obtential losses performance so turn. e currency of this product into the manufact to the manufact 24 months USD 1,427 -62.22% USD 5,057 -28.89%	oroducts. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. This curer's website: : http://bo Maturity, 3 years, (Recommended holdin USD 335 -67.78% USD 3,014 -32.95% USD 6,896	assified to ce at a h all of y osed to s risk is cs-sp.cor	
The summary the product we product as 6 of evel. This pro- nvestment . Tax regime in Be aware of c risk of suffering considered in For detailed in Performance Investment US Scenarios Stress scena Unfavourabl scenario Moderate	risk indicator is a vill lose money be out of 7, which is oduct does not in your residence ju urrency risk: If the ng a loss as a res the indicator sho nformation about <u>e scenarios</u> SD 10000 rio What you Average res What you Average res	cause of moveme an over aggress include any protection inisdiction may affine currency of you sult of the conver- ion above. all risks relating might get back a eturn each year: might get back a eturn each year:	el of risk of this p ents on the marl sive risk class an ection from futu ffect the product ur account is dif ersion of the cur to the product p fter costs: U fter costs: U fter costs: U -2 fter costs: U -2 fter costs: U -2 fter costs: U	ket or becau d rates the p re market p t's overall re ferent to the rency of the olease refer t 2 months SD 855 11.45% SD 7,515 14.85% SD 9,120	pared to other pared to other pared to other pare not al potential losses performance so turn. e currency of this product into the manufact 24 months USD 1,427 -62.22% USD 5,057 -28.89% USD 8,610	products. It shows how lik ole to pay you. We have cl from product performan you could lose some or is product, you will be exp he account currency. Thi curer's website: : http://bu Maturity, 3 years, (Recommended holdin USD 335 -67.78% USD 3,014 -32.95%	assified to ce at a h all of y osed to s risk is cs-sp.cor	

2.09% This table shows the money you could get back over the next 36 months under different scenarios, assuming that you invest USD 10 000. The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other

6.23%

15.48%

scenario

Average return each year:

products. The scenarios presented are an estimate of future performance based on evidence from the past on how the value of this investment varies, and are not an exact indicator. What you get will vary depending on how the market performs and how long you keep the product. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you. In addition, you should note that the results shown for the intermediate holding periods do not reflect estimates of the product's future value. You should therefore not base your investment decision on the results shown for these interim holding periods.

This product cannot be easily cashed in. This means it is difficult to estimate how much you would get back if you cash in before maturity. For more information, see "How long should I hold it and can I take money earlier?" below.

The figures shown include all the costs of the product itself, but may not include all the costs that you pay to your advisor [or distributor (intermediary)]. The figures do not take into account your personal tax situation, which may also affect how much you get back.

What happens if Brokercreditservice Structured Products Plc is unable to pay out?

You are exposed to the risk that Brokercreditservice Structured Products Plc might be unable to meet its obligations in connection with the product for instance in the event of bankruptcy or an official directive for resolution action. This may materially adversely affect the value of the product and could lead to you losing some or all of your investment in the product. The product is not a deposit and as such is not covered by any deposit protection scheme.

What are the costs?

The Reduction in Yield (RIY) shows what impact the total costs you pay will have on the investment return you might get. The total costs take into account one-off, ongoing and incidental costs. The amounts shown here are the cumulative costs of the product itself, for three different holding periods. They include potential early exit penalties. The figures assume you invest USD 10 000. The figures are estimates and may change in the future.

Cost over Time and Composition of Costs

Scenarios If you cash in after 12		If you cash in after 24	If you cash in at the end of the		
	months	months	recommended holding period		
Total costs	USD 124,00	USD 124,00	USD 0,00		
Impact on return (RIY)	1,24%	0,618%	0,00%		
per year					

Composition of costs:

The table below shows

The impact each year of the different types of costs on the investment return you might get at the end of the recommended holding period;
The meaning of the different cost categories.

One-off	Entry costs	0,00%	The impact of these costs is already included in the price.
costs	Exit costs	1.24%	The impact of the costs of exiting your investment when it terminates by your decision.

The costs shown in the table above represent how much the expected costs of the product would affect your return, assuming the product performs in line with the moderate performance scenario. The total costs are composed of the **early termination cost** up to 35% of the amount you invest.

How long should I hold it and can I take money earlier?

Recommended holding period: 36 months

The product aims to provide you with the return described under "What is this product?" above. However, this only applies if the product is held to maturity. It is therefore recommended that the product is held until the maturity date.

You, however, have an option to terminate the product early. In case you do so you will, within 5 (five) business days upon the proposed early termination date receive the **early termination amount** equal to 65% of the Notional multiplied by the lesser of (a) one; or (b) the ratio between the Worst Performing Share's Current Price and 100% of its initial value. The Brokercreditservice Structured Products Plc may at its own discretion increase the Early Termination Amount.

How can I complain?

Any complaint regarding the conduct of the person advising on, or distributing, the product can be submitted directly to that person.

Any complaint regarding the product or the conduct of the manufacturer of this product can be submitted by e-mail at info@bcs-sp.com; by telephone at: +357 257 74044; or by post at: Agia Zoni Street, 12, AGIA ZONI CENTER, flat/office 103, 3027 Limassol, Cyprus